APPENDIX 1

5 Tier Model Of Engagement

Tier	Client Group
Tier 5 Young People in Further Education, Employment or Training (EET)	 Sustaining education, employment or training (EET). Working or studying part time over 16 hours. Voluntary Work.
Tier 4 Young People at risk of dropping out of EET	 Those engaged in less than 16 hours of EET. Those who have been identified at risk of disengagement pre-16 and/or were judged as at risk of not making a positive transition who are subsequently in FE, sixth form or training. Those who have been made aware to CW by EET providers (or themselves) as at risk of dropping out of EET.
Tier 3 Unemployed 16 and 17 year olds known to Careers Wales	 Engaged with CW and/or known to be actively seeking EET; either ready to enter EET, or assessed as requiring career management or employability skills support to enter EET. This tier should also include those known to CW, actively seeking EET but not requiring CW enhanced support i.e. accessing support via CW.com, awaiting a college start date etc.
Tier 2 Unemployed 16 and 17 year olds, known to Careers Wales, who are not available for EET	 Young person not available/ unable to seek EET (sickness, young carers, pregnancy, custody). Young people with significant or multiple barriers requiring intensive personal support.
Tier 1 Unknown status on leaving Careers Wales services	 Young people unknown to Careers Wales.